



Fact Sheet



“Improving water and wastewater services in Palestine is imperative for building the Palestinian State and for improving the quality of life for millions of Palestinians.”

Abdelkarim Assad, Chairman of the Board of the Water Sector Regulatory Council

“The WSRC is working closely with Palestinian water service providers to ensure the improvement in access to reliable, affordable and sustainable water supply and sanitation services.”

Mohammad Al-Hmadi, CEO of the Water Sector Regulatory Council

Establishment

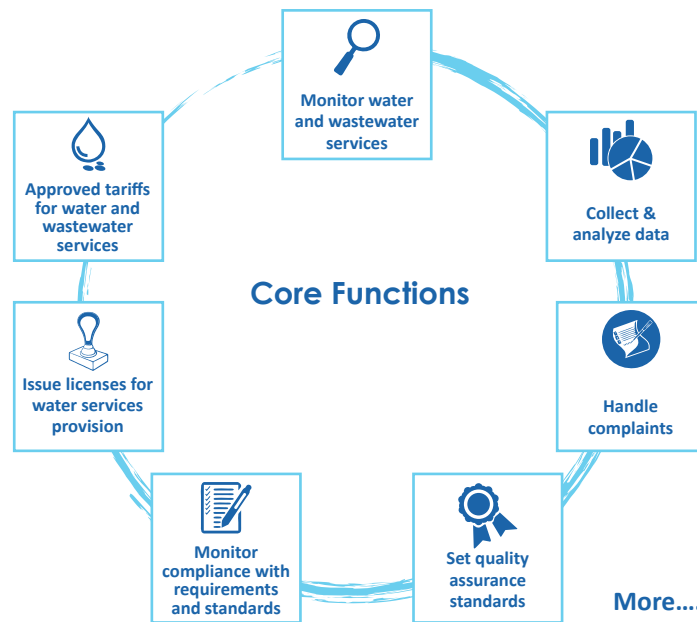
Since 2009, the Palestinian water sector has been undergoing a comprehensive program of institutional reform. The water sector reform was solidified in a new Water Law No. 14 in 2014 and a National Water Policy and Strategy. By virtue of the Water Law, the Water Sector Regulatory Council (WSRC) was established and a Board of Directors was nominated.

Main Objective of the WSRC

The main objective of the WSRC, according to Article 18 of the Water Law no. 14 (2014), is “To monitor all matters related to the operations of service providers, including production, transportation, distribution, consumption and wastewater management, to ensure water and wastewater service quality and efficiency to consumers in Palestine at reasonable prices.”

Mission:

To ensure that water and wastewater services provided by service providers are effective, sustainable, and at affordable prices that take into consideration the interests of all concerned parties.



Benefits of Regulating Water Service Provision in Palestine

to the Sector	to the Government	to the Water Service Providers	to the Consumers	to the Donors
...improves overall sector performance & transparency	...ensures implementation of gov. policies and supports their development	...provides orientation for better decision-making to improve performance of water service providers ensures financial sustainability provides incentives for improved performance ...recognizes good performance	...ensures continuity and quality of service ...ensures fair tariffs handle consumer's complaints	...leads to higher credibility of the sector

Regulation ensures sustainability and reliability of water and wastewater services provision. It contributes to the Palestinian state-building process as it enhances citizenship and accountability and promotes a better quality of life of Palestinians.